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Local Property Manager awarded the 2017 Elderly Housing Site Manager of the Year Award

CLEVELAND, OH—The United States Department of Agriculture’s (USDA), Rural Development, announced Kathy Jo Reynolds, a property manager at Jackson Retirement Village in Jackson, Ohio, as the 2017 Elderly Housing Site Manager of the year. The USDA award recognizes excellent property management and maintenance at a multi-family home in the United States.

Awards, including the Elderly Housing Site Manager of the Year award, were presented at a breakfast hosted by Council for Affordable and Rural Housing (CARH) at their Annual Meeting, Wednesday, June 21, at the Ritz-Carlton Pentagon City in Arlington, VA. The selections were based upon tenant satisfaction with the manager, and a combination of property curb appeal, timeliness and competency of maintenance, accurate and complete recordkeeping with no incidents of noncompliance, and actions of the manager that were rated consistently above and beyond the requirements of the position.

A panel consisting of housing professionals from CARH and representatives from Rural Development made the selections. The winners were selected from 24 nominations representing 11 states.

Kathy Jo Reynolds, has been the property manager with Millennia Housing Management at Jackson Retirement Village (JRV) since 2013. Kathy hosts monthly events throughout the year at JRV such as Cookouts, Soup Dinners, Thanksgiving and Christmas events. She even delivers meals to the residents who are physically unable to make it to the event. These events create fellowship among the residents. Kathy Jo is professional and friendly with a strong sense of community. She makes sure that spring and fall cleanups are executed timely and provides seasonal color throughout the year and winter display during the cold months. Recently new benches, picnic tables and grills were purchased as well as outdoor decorations that enhance not only the property but the community at large.

In receiving her award Kathy Jo expressed, “I feel very blessed and honored to receive this award. I had absolutely no experience in housing when I started this job 3 ½ years ago. My residents are my second family, and I enjoy making their apartment not just an apartment but their “home”.

She is grateful to have received such an honorable award, but credits some of her success to the people she works with and the training she has received, “I have two hard working maintenance gentlemen, Tim Thompson and Michael Dixon who also make the residents feel at home. I feel very blessed to work for such a great company and compassionate owner, Frank Sinito. This award is only possible because Millennia Housing Management has given me the training and tools to work with.”

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About The United States Department of Agriculture’s Rural Development

The USDA Rural Development is committed to helping improve the economy and quality of life in rural America. Through our programs, we help rural Americans in many ways.

We offer loans, grants and loan guarantees to support economic development and essential services such as housing, health care, first responder services and equipment, and water, electric and communications infrastructure.

We promote economic development by supporting loans to businesses through banks, credit unions and community-managed lending pools. We offer technical assistance and information to help agricultural producers and cooperatives get started and improve the effectiveness of their operations.

We provide technical assistance to help communities undertake community empowerment programs. We help rural residents buy or rent safe, affordable housing and make health and safety repairs to their homes.

USDA Rural Development has a \$216 billion portfolio of loans. We will administer \$38 billion in loans, loan guarantees and grants through our programs in the current fiscal year.

About the Council for Affordable and Rural Housing

The council for Affordable and Rural Housing (CARH) is a national non-profit trade organization. For over 35 years, CARH has served as the nation's premier association for participants in the affordable rural housing profession, including Builders, Owners, Developers, Managers, Non-profits, Housing Authorities, Syndicators, Accountants, Architects, Attorneys, Bankers, and companies that supply goods and services to the industry.

There is no other association that solely represents the needs of the entire rural housing industry. CARH represents the views and concerns of its members before Congress and appropriate officials at the Department of Agriculture (USDA) Rural Development (RD), Department of Housing and Urban Development (HUD), Department of Treasury, and before state housing finance agencies and other state and local agencies that focus on housing.

Hundreds of professionals in more than 45 states trust CARH to provide them with superior legislative representation, the most up to date industry information, and invaluable benefits and services. CARH is dedicated to advancing their goals and yours.

About Millennia Housing Management

Millennia Housing Management, Ltd. (MHM) was established in December 1995 to manage a newly acquired portfolio and, in the long-term, to build an organization with the industry's most talented and experienced executives in market rate, affordable, and Low-Income Housing Tax Credit (LIHTC) housing. Chief Executive Officer and Founder Frank T. Sinito and his associates have successfully positioned the company to provide valued living experiences, as well as generate levels of long-term financial growth and stability in both fee management and acquisitions in the affordable and market rate multifamily industry.

Collectively, MHM's executive team possesses over 125 years of experience in developing and managing Section 8 housing, LIHTC properties, and market rate properties. Millennia's portfolio includes a wide variety of property types including garden style apartments, mid-rise and high-rise apartments, as well as flats and scattered site homes. Many of these properties provide tenants with rental assistance such as HUD project based Section 8 Contracts or USDA Rental Assistance Contracts. Additionally, many of these properties are also subject to various regulatory reporting requirements as they are encumbered by HUD insured mortgages or RD insured mortgages. A significant portion of these properties are also recipients of Low Income Housing Tax Credits. All

properties MHM manages are managed within the Fair Housing Law, Equal Employment Opportunity, local laws, and the guidelines of the programs under which they were developed. The MHM front line team is comprised of professionally trained managers who are dedicated to resident experience and understand the intricacies of the industry. Our front-line managers have vast experience in the multifamily housing industry and are trained in state-of-the-art property management software to maximize efficiency and minimize error. Additionally, all managers regularly attend professional training to perfect skills and knowledge in compliance, leasing, marketing, management, and maintenance. Many hold industry recognized certifications in varying aspects of compliance and multifamily regulations in LIHTC, RD, and HUD.

At MHM, we are committed to excellence in housing by going above and beyond the industry standard. Every team member, from the executive team to front line managers and staff, works under one unified mission to provide the highest quality of standards in the management of affordable and market rate rental housing, thereby striving to enrich the quality of life for our residents. Above all, we strive to create communities that every resident can proudly call home.